

Multifamily Service Frequently Asked Questions

What items can I recycle?

Multi-family residents can recycle more items than ever; for a list, go to our [New Kent Services](#) page and download our recycling information tool.

Can I obtain carts for recycling instead of a dumpster?

Yes, carts are available for complexes with limited access or space restrictions. Work with your site manager or call Allied Waste Services at **(253) 872-7220**, for a site survey to review your circumstances, or you can email us by going to the [contact us](#) page and filling out our contact us form.

Will my recycle collection occur every other week or weekly?

Multi-family complex recycling collection shall occur weekly after April 1, 2011.

We have space restraints limiting our provision for appropriately sized containers for weekly collection, can we have more frequent collection?

Yes; talk to your manager about this service change.

Can we recycle our Yard Waste and Food Waste with Allied Waste Services?

Yes! Talk to your manager about this service; for an additional fee Allied Waste will provide yard and food waste collection at your multi-family facility.

Can we get our containers cleaned to keep the odor down?

Yes! Upon request Allied Waste Services will provide on-site cart cleaning service once per calendar year for no additional fee. Additional cleaning can be scheduled for a fee.

Will I be charged for additional Yard Waste/Food Waste in excess of the subscribed container size?

Yes! yard and food waste in excess of the subscribed container size may be charged as "extras" in 32-gallon increments, with each extra equaling 32 gallons.

We need help to educate our employees on proper recycling can we get this help?

Yes! Allied Waste Services have experts on staff that will work with you to educate your employees and tenants in how to be better recyclers. We also have recycling decals, posters, and demonstrations to help educate your employees and tenants.

Also watch for information about 20 free educational events by September 30, 2011.